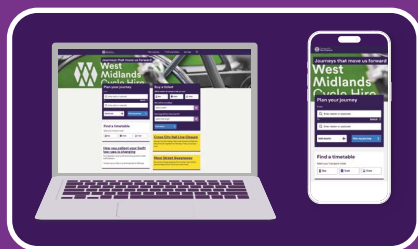


Getting started with Swift

Swift is the smart way of paying for public transport in the West Midlands.

**To use Swift,
you will need a Swift account.**

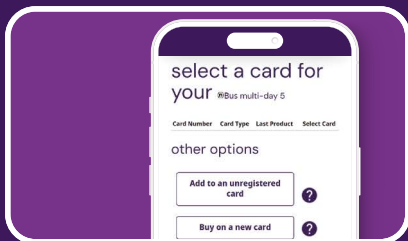
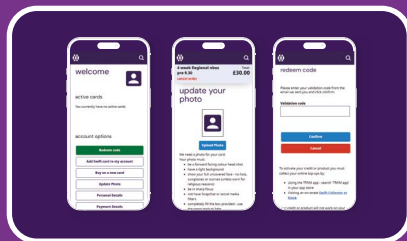
You can set this up in minutes on the Transport for West Midlands website.
Head to tfwm.org.uk.



1. Click on 'Menu', then 'Swift and tickets'.
2. Then click 'Manage your Swift card'.
3. Here you can 'Sign in' or 'Register' for a Swift account.
4. On the next screen, select 'Create an account'.
5. Enter your personal details and create a safe and secure password. Click 'Continue'.
6. Then check the details you've provided. Read them carefully and click 'Continue'.
7. You will then be directed back to the login page, where you can log in to your new Swift account.

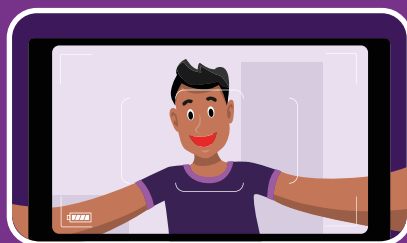


When logged in, you will see your account dashboard. Here you can update personal details, top-up your Swift card, add cards to your account and more. If you have a voucher code, select '**Redeem code**' and enter it.



You can also buy tickets in your account. If you don't have a Swift card, select '**Buy a new card**'. Use the ticket finder to find the best ticket for you. Once you have found your ticket, select '**Buy on Swift**' and follow the on-screen instructions.

For some tickets, you might be asked to upload a selfie!



Then you need to enter your payment details. You can store this information to make future payments easier. Check your order and the terms and conditions.

When you're ready, select '**Continue**'. You will get a confirmation email and your card will be delivered within 3-5 working days.

Thank you for choosing the smart way to travel around the West Midlands.

